

QUALITY AND ENVIRONMENTAL POLICY

Combined Chemical Services objective is to provide products and services that meet:

The requirements, needs and expectations of customers at competitive costs within defined time limits and the existing legislation on chemicals in the environment.

The Combined Chemical Services Managing Director has recognized the need to establish and maintain a Quality Assurance program for the planning and control of all activities affecting Quality.

He also defined a quality policy integrated with an environmental policy that includes primary objectives and targets that are defined in the Management Review Meetings and listed below.

OBJECTIVES FOR THE QUALITY AND THE ENVIRONMENT

The policy of the management system of Combined Chemical Services consists of two parts, respectively, relating to aspects of quality/safety and those of the environment. The policies are underwritten by the management that is committed to implement them in a dynamic, constantly process of review and control.

The primary objectives for the Quality/Safety of Combined Chemical Services are:

- Improve the range of products offered to customers monitoring the market needs.
- Ensure compliance with statutory and regulatory references to products and processes.
- To improve the eco-compatibility of the products for a reduced environmental impact.
- Prepare all the required activities for the analysis of direct and indirect needs of the customer in order to collect data and information necessary for a proper planning of the products supply.
- Ensure that every stage of the business process is carried out in compliance with the laws relating to health and safety at work.
- Achieve customer satisfaction through modes of supply of products that meet the direct requirements (contract) and indirect ones.
- Prevent the occurrence of failures and non-compliance.
- Define appropriate procedures for verifying the correct products or services supplied.
- Optimize the costs incurred to ensure the quality of products offered.
- Build, consolidate and establish the Combined Chemical Services Company's image.

To integrate the Quality Policy, the objectives regarding the Combined Chemical Services Environment Policy are:

- Identify and monitor any important environmental aspects of the organization and review them constantly in order to assess any need for modification and integration.
- Ensure compliance with statutory and regulatory references to products and processes and to its other commitments to customers or other interested parties.
- Make available and apply techniques and processes that ensure the continuous improvement of environmental aspects by reducing: the products impacts, effects and the consumption of resources.
- Define and monitor specific objectives and targets aimed at reducing environmental impacts and the environmental effects of its own activities.
- Ensure that Combined Chemical Services workers, employees and management are made aware of environmental commitments, they are involved in pursuing them and educated and trained to adopt behaviors consistent with these commitments.
- Ensure the adoption of a correct environmental behavior by providers and enterprises that are working to Combined Chemical Services.
- Adopt the best techniques and procedures for prevention and control of emergencies on behalf of the organization, in line with the environmental policies and procedures of the organization and introduce appropriate methods of control and auditing of environmental management.

The Management Company, aimed at achieving these objectives through the provision of adequate resources and tools, awareness and involvement of all company personnel, provides that the entire organization is committed to reach the same objectives and goals.

Both policies are available to the resources of Combined Chemical Services and customers by means of publication on request.

Specific and measurable objectives are identified in the annual Management Review. These objectives are systematically monitored and reviewed periodically to check the progress and achievement of the same.

The specific objectives and their progress are spread and exposed to all the business functions of Combined Chemical Services during the regular meetings of the quality.

James Marshall



Managing Director

1st March 2019